Amendments to the Claims:

The following listing of claims replaces all prior versions, and listings, of claims in the present application. Please amend claims 1-16 as follows:

Listing of the Claims:

1. (currently amended) A method to effect multi-platform queue queries comprising: sending a query regarding status of one or more queues to an application server <u>which includes at least one java bean and a tree renderer</u>; distributing said query to one or more message servers on multiple platforms; receiving queue status information from said one or more message servers at said <s>application server</s> <u>at least one java bean; processing the queue status information into sorted categories by the at least one java bean; providing the sorted categories to said tree renderer by the at least one java bean; processing said sorted categories into a tree structure by said tree renderer;</u> and delivering the status of said one or more queues <u>to a user in a web browser on a display</u>.

2. (currently amended) [[A]] <u>The</u> method in accordance with claim 1 wherein <u>the step of</u> delivering the status of said one or more queues comprises displaying the status of said one or more queues <s>to a user on a web browsers</s> <u>to a user in the web browser on the display</u>.

3. (currently amended) [[A]] <u>The</u> method in accordance with claim 1 wherein <u>the step of</u> delivering the status of said one or more queues comprises displaying the status of said one or more queues in a tree structure <u>to the user in the web browser on the display</u>.

4. (cancelled)

5. (currently amended) A method in accordance with claim 4 further comprising: comprising the step of: displaying the plurality of categories to the user in the web browser on the display.

6. (currently amended) [[A]] The method in accordance with claim 4 further comprising: comprising the step of: displaying the plurality of categories in a tree structure to the user in the web browser on the display.

7. (currently amended) An apparatus for obtaining a status for each of a plurality of queues, wherein said queues operate on a plurality of platforms, said apparatus comprising: an input device configured to receive a queue status request; a processor for running an application server configured to receive the queue status request from the input device, to communicate the queue status request to said plurality of platforms and to receive the queue status from said plurality of platforms, said application server further comprising at least one java bean and a tree renderer, said at least one java bean being configured to process the queue status from said plurality of platforms into sorted categories and said tree renderer being configured to process said sorted categories into a tree structure; and a display configured to render the status of each of said plurality of queues based on said tree structure to a user.

8. (currently amended) [[An]] The apparatus in accordance with claim 7 wherein said input device and said display comprise a first system and said application server comprises a second system.

9. (currently amended) [[An]] The apparatus in accordance with claim 7 wherein the application server comprises a J2EE application server.

10.-12. (cancelled)

13. (currently amended) [[An]] The apparatus in accordance with claim 7 wherein said input device comprises a web browser.

14. (currently amended) [[An]] The apparatus in accordance with claim 7 wherein said display comprises a web browser.

15. (currently amended) [[An]] The apparatus in accordance with claim 7 ~~14 further comprising: a tree renderer configured to derive a tree structure from the queue status from said plurality of platforms and~~ wherein said web browser is configured to display said tree structure.

16. (cancelled)